



# SendGuard Release Notes

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## OVERVIEW

Standss is excited to announce the release of SendGuard quarterly updates. This is a new release and contains new features, improvements, and bug fixes.

The key highlights of this release include **Distribution List member visibility, localization support for the Open Taskpane add-in, Notification Alerts, a new prompt condition for SendConfirm and major bug fixes for Classic Outlook.**

Users of previous versions will need to contact their account manager at Standss (or email us at [sales@standss.com](mailto:sales@standss.com)) to upgrade and get their new license information.

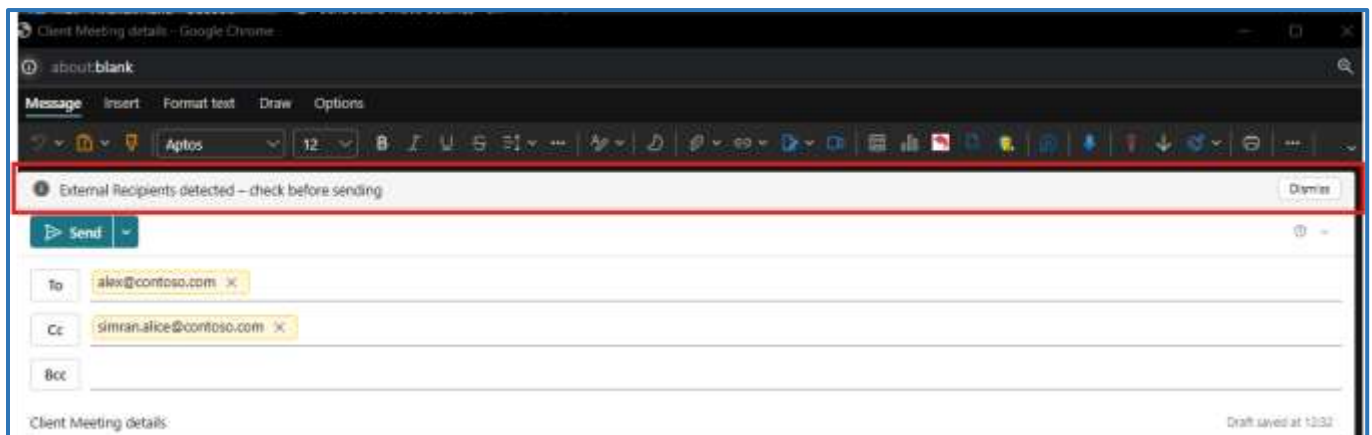
The following sections have more information on what's new, what's fixed and updates/deployment.

### SendGuard365 Addin (For New Outlook (Windows & Mac), Outlook Web Access & Legacy Outlook for Mac)

#### What's New

##### Notification Alerts

SendGuard has introduced **Notification Alerts**, replacing traditional pop-ups with subtle **in-app alerts** for a smoother user experience.



This feature is available for **Pro and Premium plan** and allows you to define **specific conditions** for when alerts should appear, displayed neatly at the **top of the email** instead of interrupting the workflow.

Notification Alerts are currently supported **only in the Open Task pane add-in version**.

This enhancement provides a cleaner, less disruptive way to keep users informed while maintaining productivity.

#### New Prompt Condition for SendConfirm

SendGuard now includes a **new prompt condition** for **SendConfirm**, adding an extra layer of protection when sending emails externally.

The new condition triggers a **confirmation prompt when an email contains two or more external domains**, helping users catch potential misdirected recipients before sending.

This feature is **available across all versions of SendGuard**, making it easier for organizations to strengthen their outbound email checks without additional configuration.

#### Distribution List Expansion

SendGuard now provides **enhanced visibility for Exchange distribution lists**, helping users spot external recipients more easily before sending.

When expanding a distribution list, **all members are displayed**, and **external members are color-coded** for clear identification.

Users **must confirm** the list before sending. Individual members **cannot be unticked** to bypass the prompt to remove recipients, users will need to either **remove the entire distribution list** from the email or **update its membership directly in Outlook**.

This improvement ensures greater transparency and reduces the risk of unintentionally sharing information with external contacts.

#### Localization Support for Open TaskPane Add-in

SendGuard now fully supports **localization** in the **Open TaskPane add-in**, enhancing accessibility for global users.

The add-in interface is now available in the following languages: **English, Danish, Japanese, German, Spanish, French, Italian, and Dutch (Netherlands)**.

This improvement ensures a more intuitive experience for users across different regions, helping organizations maintain consistency and usability regardless of language preferences.

## Improvements

### Shared Mailbox Support

SendGuard add-in now **loads correctly in shared mailboxes**, improving accessibility for users managing multiple accounts.

To take advantage of this update, a **new manifest** is required. Users will need to contact their account manager at Standss (or email us at [sales@standss.com](mailto:sales@standss.com)) to get the **new manifest**.

If the add-in was installed via **AppSource**, it must be **updated through the Office 365 Admin Center**.

This enhancement ensures a seamless experience for users working across personal and shared mailboxes, reducing errors and improving workflow efficiency.

### Missing Internal Domains and Whitespace Handling

SendGuard M365 now intelligently handles cases **where internal domains are not specified** in the Console settings.

If no internal domains are defined, the system will automatically use the **sender's domain** to determine internal recipients.

Additionally, any **accidental whitespace** added to internal domain entries is now correctly processed, ensuring accurate detection and classification.

This enhancement improves reliability and reduces configuration errors, helping organizations maintain consistent email security protocol

## Bugs

### Fix: Classic Outlook Send Block

Resolved an issue that caused SendGuard 365 to block email sending in Classic Outlook when both SendConfirm and Attachment Guard were active.

The problem was caused by dialogs not closing properly when multiple prompts were shown, resulting in the prompt hanging during email processing.

This fix ensures that emails are sent smoothly without interruption, improving reliability and user experience in Classic Outlook.

### Fix: Delay Guard Enhancements

SendGuard now ensures that the **Delay Send** option applies correctly even when emails are sent to **internal-only recipients**.

Previously, the delay feature in the **Open TaskPane add-in** did not trigger as expected when emails were addressed solely to internal recipients, despite being configured for all recipients.

This issue has now been resolved, ensuring consistent behavior and improved control over email sending delays.

### Fix: Dark Theme DPI Issue

The **SendConfirm prompt** now renders correctly in **Classic Outlook** when **Dark Mode** is enabled.

Previously, display issues caused the prompt to appear incorrectly, but this has been **fully resolved**.

This fix ensures a consistent and clear experience for users who prefer Dark Mode in Classic Outlook.

### Fix: Classic Outlook SendGuard Prompt hangs while Processing

An issue has been **resolved where the Classic Outlook prompt would hang on “Processing”**, preventing messages from being sent when the add-in was installed via **AppSource**.

This fix ensures that sending emails in Classic Outlook works reliably, avoiding delays and workflow interruptions for affected users.

## SendGuard COM-Addin (Outlook Classic for Windows)

### What's New

#### Italian Language Is Now Supported

**Italian language support** has been added to SendGuard's existing localization options.

This can be enabled via the **registry key**:  
*\_SendGuardLanguage* with the value *it-IT*.

This addition expands language coverage, making the product more accessible for Italian-speaking users.

## Standss SendGuard Management System

### What's New

#### New Settings for SendGuard M365

The SendGuard M365 Add-in settings now include additional configuration options for:

- **Notification Alerts:** New settings to turn on and off notification alerts for users with trigger conditions
- **SendConfirm Prompt Condition:** Additional new prompt confirmation when to show the SendConfirm for recipients and attachment

These new settings provide greater flexibility and control over email security and compliance features.

#### Convert Trial Subscription to Paid

**SendGuard License Management Console** now allows administrators to **upgrade existing trial licenses to paid licenses** seamlessly — without the need to redeploy the application or reassign licenses after purchase.

Upon purchasing, admins can choose to either **automatically upgrade the trial to a paid subscription** or **create a completely new license**, depending on their preference.

This enhancement applies to purchases made through both the **Microsoft Marketplace** and **Standss directly**, making the transition from trial to paid simpler and faster.

### Improvements

#### Inactive User Cleanup

Administrators can now **remove users who have been inactive for some time**, helping keep license allocations clean and up to date.

This enhancement makes it easier to **manage active users efficiently** and ensure that unused licenses are freed up for others.

#### UI Enhancements

SendGuard Management Console interface has received a series of **UI improvements** across the ecosystem, delivering a **more modern look**, improved **consistency**, and a **cleaner, easier-to-use experience**.

These updates make the console feel more cohesive and intuitive, ensuring Admins can navigate and interact with key features more efficiently.

### MSP Enhancements

**Managed Service Providers (MSPs)** can now **create trial accounts for their customers directly**, enabling them to **get started with SendGuard quickly and independently**.

This removes the need to request Standss to onboard customers manually, streamlining the setup process and giving MSPs greater flexibility in managing their clients.

### Distributor Enhancements

**Distributors** now have expanded management capabilities within the SendGuard platform. They can **create, edit, and delete customers or partners**, as well as **manage customer login accounts and subscriptions** on their behalf.

These enhancements give distributors greater control and flexibility, making it easier to support and manage their partner network efficiently.

## DEPLOYING THE NEW VERSION:

### Priority Updates

SendGuard offers an annual subscription model which ensures that businesses get the best updates and support from our highly skilled staff.

### SendGuard COM- Addin Deployment

#### MSI

Please contact your account manager at Standss or email us at [sales@standss.com](mailto:sales@standss.com) for a link to the latest file. We can assist you to deploy the new version with your existing or new settings.

#### Deploy using Microsoft Intune

SendGuard for Outlook is a per-machine software and therefore can be deployed via Intune. SendGuard will be installed silently if all registered devices are set-up correctly.

Please contact us at [sales@standss.com](mailto:sales@standss.com) for assistance regarding deployment using Microsoft Intune.

#### Use Group Policy Object (GPO) Templates (ADMX)

If there have been changes to the registry keys, an ADMX template is required for deployment via GPO.

Please contact us at [sales@standss.com](mailto:sales@standss.com) for the updated ADMX/ADML file to deploy and maintain settings.

## SendGuard365 Addin Deployment

### Office 365 Admin Centre

You can utilize Office 365 Admin Centre to deploy SendGuard365. If you have previously deployed the add-in, there is no need for redeployment as the new updates have already been pushed out. If you wish to modify your settings or require additional information regarding the deployment of SendGuard365, please reach out to your account manager or contact [sales@standss.com](mailto:sales@standss.com)